

From: [Fulton, Andrew](#)
To: [SO All Employees \(Except Student Workers\)](#)
Subject: Working With Remote Desktop
Date: Tuesday, March 17, 2020 6:31:42 PM

Good Afternoon,

In order to best support the system office in efforts of social distancing please note the following:

If you are using Remote Desktop, please be sure you disconnect only and do NOT shut your desktop computer down. If you are at home and shut down the computer in the office, you cannot remote back in again until someone goes to the computer in your office to power it on.

If you have questions or concerns on how to do this please see the [Helpful Tips](#) Getting Connected from Home resource provided on the IT web page.

Please remember you can always reach out to ITS as well by emailing helpdesk@tamus.edu. Thank you for your assistance in this matter.

Andrew Fulton | System Administrator II
System Office IT Services

1124 TAMU | College Station, TX 77840-7896
Tel. 979.458.6431 | Cell 806.928.5434 | it.tamus.edu

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