Benefits Working Group

Meeting Minutes: July 19, 2023

THE TEXAS A&M UNIVERSITY SYSTEM OFFICE OF INFORMATION TECHNOLOGY

Attendees

Chris Burns	Ashley Carey	Betty Gibson
Janna Johnson	Vicki Welch	Dawn Ann Wilson
Mary Canales	Mia Cisneros	Debbie Morrison

Announcements/Completed Changes

- Verbiage for Mid-Year FSA Elections Added
- Custom Reports on Menu
 - Find them in the Benefits Tab of Related Actions

Upcoming Changes

- Validation in Hire for NEBOs
 - Cannot be 40 Hours and Part Time
 - o Help alleviate issues with Change Job for Grad Fellow to GA
- Employee Missing SGIP Date Driver Report
 - o Expected release date 7/27

Discussion Items

Validations on Change Benefits for Life/Open Enrollment

- New Workday Functionality!
- What validations would be useful
 - New Retiree enrolled in OL and not enrolling in ROL
 - Beneficiary not added
 - o Add recommendations to Trello
- Validation does not trigger until clicking "Submit" on enrollment event

Training Requests

- Completed OE and 12/9 training
- Add other training request to Trello

Workaround to Find Dependent

- When needing to take action while Employee is still Pre-Hire
- Pre Hire > Actions > Benefits > View Dependents

Okay to reach out directly to Meredith if time sensitive

Additional Data Questions - Certifying Other Medical Coverage

- Switching between Medical/CO is cumbersome and confusing for employees
- SBA Concerned about reporting if C/O answers are out of sync with enrollments
- Possible options to make it easier for C/O employees to elect coverage
 - o Option 1
 - Certified Other employees are offered all plans
 - Select "wiave" to opt out of medical
 - Must select correct ER paid dental/vision plans
 - To Do telling them to update their OBQs if needed
 - o Option 2
 - All employees offered all plans
 - Must select correct plans (EE vs ER dental/vision)
 - Concerns with employees accidentally waiving their medical coverage
 - Concerns about employees enrolling in benefits when they are already covered by another state plan
 - Soft Warning to employee during enrollment event when OBQ doesn't match their enrollment elections
 - To Do to Benefits Partner to review OBOs
 - o Possible to trigger OBQs from Change Benefits for Life event?

Cross-Functional Items

Functional Team

None

Action Items

Add Training Request to card in Trello